

What if I don't have current, or up to date, proof of identification(ID)?

You may have left home without any identification (ID) or you may not have any up-to-date ID for when you do leave. If you can't access it safely or it has expired, it is important that you start to organise new ID as soon as possible.

This is because you will need valid and up-to-date ID to get essential services like Centrelink and Medicare support, bank accounts and a driver's license.

Below is information about how and where to get ID, different types of ID and the related costs.

What will I need to get ID?

You may have some forms of ID that you can use. This includes a driver's licence, proof-of-age card, passport and/or Medicare card. You can use these to get other forms of ID.

To get most forms of ID you will need to show 100 points or over of original ID documents when you apply. This means you will have to show several forms of ID to get another form of ID.

Below is a list of different popular types of ID and their points value.*

ID type	Points
Australian Birth Certificate	70
Australian Passport (current)	70
Bank/Financial Institution card, statement or passbook	40
Australian Driver Licence - Motor vehicle	40
Australian Divorce Papers	40
Australian Marriage Certificate	40
Proof of Age Card	40
Reference from an Indigenous Organisation	20
Medicare Card	20
Current Motor Vehicle Registration	20

Rates Notice less than 12 months old	20
Utility Account less than 12 months old	20
Electoral Enrolment	10
Notice of Assessment	10

*The points system may vary depending on the authority.

An example of 100 points of ID looks like this:

1 x Australian Birth Certificate	70
1 x Medicare Card	20
1 x Utility Account less than 12 months old	20
Total	110

What If I have no permanent address?

Because generally you will need proof of address to get some forms of ID, it can be very frustrating if you have no permanent accommodation after you leave violence.

If you are struggling to get ID because of this, you may be able to get help and advice from Centrelink or the Domestic Violence Crisis Service (02) 6280 0900. You may also be able to talk with family, friends or services about using their address for mailing and contact purposes. You will need to discuss this with them before you use their address.

If I need to get ID where can I get it?

Below is a list of basic forms of ID that you might need to get, and how you can get them.

ID	Where?
Australian Birth Certificate 70 points	<p>Visit the ACT Government: Justice and Community Safety website 'Forms and fees' section. You will find an 'Application for Certificate' on this webpage. Fill this form out and follow the instructions on the form.</p> <p>If you do not have access to a computer and the internet, visit the Office of Regulatory Services to get a form.</p> <p>Office of Regulatory Services</p>

	<p>Address: 255 Canberra Avenue, Fyshwick, ACT, 2609</p> <p>Opening Hours: 9:00am- 4:30pm, Monday to Friday</p> <p>General enquiries telephone number: (02) 6207 3000</p> <p>Fees apply – If you have a concession card you may be able to get a discount.</p>
<p>Australian Passport</p> <p>70 points</p>	<p>You will need to fill out an application form to get an Australian passport. Passport application forms are available from the Australian Passport Office website or Australia Post outlets.</p> <p>Application forms can be lodged at an Australia Post outlet.</p> <p>Contact the Australian Passport Information Service on 131 232 for more information.</p>
<p>Proof of Age</p> <p>40 points</p>	<p>Visit the Civic Driver Licence Service or any Canberra Connect Shopfront to get a Proof of Age card or ACT Driver’s Licence. Fees apply.</p>
<p>Driver’s Licence</p> <p>40 points</p>	<p>Belconnen Shopfront</p> <p>Address: Swanson Plaza, Swanson Court, Belconnen ACT 2616</p> <p>Opening hours: Monday to Friday - 9am to 5pm</p> <p>Dickson Shopfront</p> <p>Address: Ground floor, Dickson Motor Registry, 13 - 15 Challis Street, Dickson ACT 2602</p> <p>Opening hours: Monday to Friday - 8:15am to 5:00pm</p> <p>Tuggeranong Shopfront</p> <p>Address: Homeworld Shopping Centre, Scollay Street, Tuggeranong ACT 2900</p> <p>Opening hours: Monday to Friday - 9am to 5pm</p> <p>Woden Shopfront</p> <p>Address: Ground floor, Woden Library, Corner of</p>

	<p>Furzer and Corinna Street, Woden ACT 2606</p> <p>Opening hours: Monday to Friday - 9am to 5pm</p> <p>Civic Driver Licence Service</p> <p>Address: Civic Library, Civic Square, London Circuit, Canberra City ACT 2600</p> <p>Opening hours: Monday to Friday - 10am to 5:30pm</p> <p>Canberra Connect Contact Centre: 13 22 81</p>
<p>Bank/Financial Institution Card or statement</p> <p>40 points</p>	<p>When you apply for a new bank account you will automatically be issued with a new card. You can get this sent to a safe address for you or you may be able to arrange to pick it up at your local branch.</p>
<p>Medicare Card</p> <p>20 points</p>	<p>If your Medicare card has expired or is lost or stolen ask Medicare for a replacement free of charge.</p> <p>You will need to fill out a Medicare Enrolment Application form, provide original ID and submit it at a Medicare office. Once you have enrolled you will receive a card.</p> <p>Visit your local Medicare Service Centre, or mail a request plus a certified copy of identification such as your driver's licence to:</p> <p>Department of Human Services, GPO Box 9822, Canberra, ACT 2600</p> <p>For more information phone: 132 011.</p>

Who can help me get ID?

Getting ID can be a long and frustrating task. Sometimes it might be helpful to have the company of someone who knows where to go and what to expect. You can ask your family and friends for help or contact Domestic Violence Crisis Service (DVCS) (02) 6280 0900 for support and information. Services like DVCS may make calls on your behalf, help you fill out forms and go with you to services.